

## *The Mediation & Training Collaborative Staff*

### *Betsy Williams*

**413-475-1502**

**Program Coordinator  
Mediation Coordination  
Divorce & Family  
Workplace  
Parent-Teen  
Facilitation Coordination**

A mediator since 1993, Betsy is a graduate of the Woodbury College Mediation Certificate Program. She has also trained in divorce, landlord-tenant, elder, permanency and victim-offender mediation as well as Circle Sentencing and Family Group Conferencing. She has been on staff at TMTC since 1995 and currently mediates, coordinates mediations and teaches. She is the Co-Chair of the Steering Committee of the Community Mediation Coalition of Massachusetts.

### *Caitlin Reed*

**413-475-1506**

**Mediation Coordination  
Divorce & Family  
Workplace  
Parent-Teen**

Practicing as a family law attorney for two years, Caitlin realized the benefits of mediation and became a strong proponent of the holistic approach to problem solving that mediation provides. Caitlin has a Masters in Public Health and a J.D. degree from Northeastern University.

### *Debbie Lynangale*

**413-475-1505**

**Training Coordination  
Organizational & Business Trainings  
Conflict Management, Mediation  
Teamwork, facilitation  
Peer Mediation Coordination**

Debbie's work builds on 15 years with the Department of State's Foreign Service and studies in conflict transformation, social justice and training at the School for International Training Graduate Institute. She has worked with TMTC in various capacities since 2007, with her current work focused on helping individuals, agencies, towns and businesses increase their capacity for more effective communication and collaboration through training, facilitation and coaching.

### *Lea Occhialini*

**413-475-1503**

**Small Claims, Community Mediation  
Coordination  
Consumer  
Housing  
Elder**

Lea has dedicated her career to helping under-served and under-represented populations, with a focus on discrimination in the workplace. On TMTC staff since 2015, she coordinates District Court small claims mediations in three counties, as well as community mediations in consumer and landlord/tenant issues. Lea has a B.A. in Biochemistry and Women's Studies from Smith College and a J.D. from American University Washington College of Law.

### *Shamia Rodriguez*

**413-863-7231**

**Peer Mediation  
Case coordination  
Peer mediator mentoring**

Shamia (Miah) joined TMTC in 2014 as the Peer Conflict Resolution Coordinator at Great Falls Middle School in Turners Falls.