

The Mediation & Training Collaborative Staff

Betsy Williams

413-475-1502

**Program Coordinator
Mediation Coordination
Divorce & Family
Workplace
Parent-Teen
Facilitation Coordination**

A mediator since 1993, Betsy is a graduate of the Woodbury College Mediation Certificate Program. She has also trained in divorce, landlord-tenant, elder, permanency and victim-offender mediation as well as Circle Sentencing and Family Group Conferencing. She has been on staff at TMTC since 1995 and currently mediates, coordinates mediations and teaches. She is the Co-Chair of the Steering Committee of the Community Mediation Coalition of Massachusetts.

Caitlin Reed

413-475-1506

**Mediation Coordination
Divorce & Family
Workplace
Parent-Teen**

Practicing as a family law attorney for two years, Caitlin realized the benefits of mediation and became a strong proponent of the holistic approach to problem solving that mediation provides. Caitlin has a Masters in Public Health and a J.D. degree from Northeastern University.

Debbie Lynangale

413-475-1505

**Training Coordination
Organizational & Business Trainings
Conflict Management, Mediation
Teamwork, Facilitation
Peer Mediation Coordination**

Debbie's work builds on 15 years with the Department of State's Foreign Service and studies in conflict transformation, social justice and training at the School for International Training Graduate Institute. She has worked with TMTC in various capacities since 2007, with her current work focused on helping individuals, agencies, towns and businesses increase their capacity for more effective communication and collaboration through training, facilitation and coaching.

Lea Occhialini

413-475-1503

**Small Claims, Community Mediation
Coordination
Consumer
Housing
Elder**

Lea has dedicated her career to helping under-served and under-represented populations, with a focus on discrimination in the workplace. On TMTC staff since 2015, she coordinates District Court small claims mediations in three counties, as well as community mediations in consumer and landlord/tenant issues. Lea has a B.A. in Biochemistry and Women's Studies from Smith College and a J.D. from American University Washington College of Law.

Scott Smith

413-863-7231

**Peer Mediation
Case coordination
Peer mediator mentoring**

Scott Smith joined TMTC in 2015 as the Peer Mediation Specialist at Great Falls Middle School in Turners Falls. He has been working in schools, both boarding and day, for the past forty years. Scott began as a teacher coach, then moved on to administrating as a Dean of Students, Division Head, and lastly as an Assistant Head of School. Recognizing that conflict resolution was a large chunk of his work in school communities, he welcomed the opportunity work with students and faculty on a Peer Mediation Program. Scott has a BA in Psychology from Colby College and an MEd in Curriculum Development from the University of Maryland.