

The Mediation & Training Collaborative Staff

Betsy Williams - Co-Director

413-475-1502

Mediation Coordinator
Divorce & Family
Workplace
Parent-Teen
Facilitation Coordinator

A mediator since 1993, Betsy is a graduate of the Woodbury College Mediation Certificate Program. She has also trained in divorce, landlord-tenant, elder, permanency and victim-offender mediation as well as Circle Sentencing and Family Group Conferencing. She has been on staff at TMTC since 1995 and currently mediates, coordinates mediations and teaches. She is the Co-Chair of the Steering Committee of the Community Mediation Coalition of Massachusetts.

Jade Barker – Co-Director

413-475-1509

Fiscal Coordinator
School Mediation Coordinator
Youth Training Coordinator

Jade joined the TMTC staff in 2003 as a school peer mediation coordinator. A long-time community activist, she is a deep believer in win-win solutions. She has a B.A. degree and has trained in divorce, landlord-tenant and parent-teen mediation. She currently oversees TMTC fiscal matters, coordinates school mediation programs and trainings, mediates and presents mediation and trauma recovery trainings.

Susan Hackney - Community Training Coordinator

413-475-1505

Organizational & Business Trainings
Conflict Management
Teamwork
Myers-Briggs
Communication Coaching

A mediator since 1994 and a communications trainer for over 20 years, Susan has a Masters in Social Work degree. She has been associated with TMTC since 1995 and on staff since 2000. She currently works to help individuals, agencies, towns and businesses increase their capacity for more effective communication through training and coaching.

Betsy Corner – Court & Case Coordinator

413-475-1503

Mediation Coordinator
Consumer
Housing
Elder

Betsy has degrees in Political Science and Landscape Architecture and has trained in housing, elder, parent-teen and divorce mediation. On TMTC staff since 2001, she coordinates District Court small claims mediations in three counties and heads an Elder Mediation Advisory Committee. She has taught non-violence workshops and served on various town committees and boards. She is especially interested in civic mediation for towns.

Peter Engel – Case Coordinator

413-475-1506

Mediation Coordinator

Divorce & Family

Peter has a masters degree in Mediation and Applied Conflict Studies from The Woodbury Institute at Champlain College, with additional training in Elder and Divorce Mediation. In addition to his mediation work, he is a facilitator for the Moving Forward Batterer's intervention Program and volunteers for the Springfield Restorative Justice Board. His interests include conflict resolution studies and their application across a broad range of social services.

Hipolito Baez – School

Mediation Coordinator

413-863-7300 x2127

Great Falls Middle School

Turners Falls High School

Hip brings a background in social work, law and social justice, bilingual skills and a passion for helping students resolve conflicts peacefully to his work supervising and training middle and high school mediators.

Suzy Polucci –Trainer

413-773-5090

A former school mediation coordinator, Suzy joined the TMTC staff in 2002 and now mediates and does trainings with both youth and adults. Also an independent playwright and actor, Suzy incorporates her humor and ability to captivate an audience into her training work.

Cheryl Fox – Volunteer &

Former Co-Director

A mediator since 1987, Cheryl has developed peer mediation programs in dozens of schools in western Massachusetts and co-founded The Peacemakers' Summit, a regional conference for 4th-12th grade mediators and their advisors.