

Utility Shut-off Protection



NOTE: MUNICIPAL-OWNED UTILITIES ARE NOT REQUIRED TO PROVIDE SHUT-OFF PROTECTION- CONTACT YOUR VENDOR TO SEE IF THEY OFFER THIS SERVICE

FROM NOV 15TH TO MAR 15TH,

THE WINTER MORATORIUM HELPS PROTECT MOST LOW-INCOME UTILITY CUSTOMERS FROM HAVING THEIR SERVICES SHUT OFF

BUT THIS DOESN'T HAPPEN AUTOMATICALLY- HERE'S HOW TO GET IT

Complete and submit a financial hardship form to your utility company

 Eversource- call 877 659 6326
National Grid- call 800 465 1212
Berkshire Gas- call 800 292 5012 

YOU MAY QUALIFY IF YOU HAVE FUEL ASSISTANCE, SNAP, SSI, MASSHEALTH, SUBSIDIZED HOUSING, CHAPTER 115 BENEFITS, WIC, EAEDC/TAFDC, OR OTHER MEANS-TESTED BENEFITS

Other help Discount Rate

Eversource, National Grid, and Berkshire Gas have discount rate applications available by calling, or by visiting their websites. You may qualify if you receive one of the benefits above.

The discount rate can save you 25-30% on your monthly bill

Fuel Assistance

<https://www.toapply.org/CA>