

HOW IT WORKS

The Massachusetts Fuel Assistance Program helps eligible families by paying a **portion** of their heating bills from **November 1 to April 30**.

The last day to apply is April 30, 2023.

WHO SHOULD APPLY?

- * You own or rent your home in Franklin and Hampshire Counties and pay for your heat.
- * Renters whose heat is included in their rent
- * You are living on a fixed or low income

WHO IS ELIGIBLE?

Eligibility is based on the number of people in your household and the total combined gross (before taxes) income of all persons residing in the household.

You must be a Massachusetts resident living in Franklin or Hampshire County.

# of People	Maximum Gross Income
1	\$42,411
2	\$55,461
3	\$68,511
4	\$81,561
5	\$94,610
6	\$107,660
7	\$110,107
8	\$112,554

Please note that this program is not intended to cover all heating costs. You are still responsible for paying your bills throughout the winter.

WHERE & HOW TO APPLY

OFFICE VISITS ARE BY APPOINTMENT ONLY.

You can schedule an appointment by calling:

- * Franklin County: 413-774-2310
- * Hampshire County: 800-370-0940
- * Use the online scheduler at:

www.communityaction.us

This QR code will also take you to our website



If you are a first time program applicant, you can apply online using the QR code above or by calling the numbers above for an intake appointment.

If you applied the previous year, you will receive your application by mail and will not need an intake appointment.

TO RECEIVE FUEL PAYMENTS

When you become eligible for fuel assistance, we will attempt to notify your vendor of your award amount. Your vendor will bill us directly for usage during November 1, 2022 to April 30, 2023. You do not need to send bills in.

If you either move or leave your home during the winter months you must notify us immediately.

WEATHERIZATION & HEATING SYSTEM REPAIR

Once approved for Fuel Assistance, you can also save money on your energy bills.

Renters & Homeowners:

- * Receive discounts on your electric and natural gas bills. We will attempt to notify your utility company of your eligibility for the discount, but for faster enrollment, contact your utility company directly.
- * Energy efficiency audits offer possible benefits such as upgrading light bulbs, and possible replacement of inefficient appliances such as air conditioners, dehumidifiers, refrigerators, freezers, and washing machines.
- * Weatherization audits offer possible major improvements such as attic and wall insulation, and air sealing.

Homeowners only:

- * We have funding to repair (and in some cases replace) your primary heating system in an emergency, often free of cost.

Contact us to find out more details on these energy-saving programs:

Energy Efficiency and Weatherization
413-376-1140
Heating System Repair
413-376-1115

energyprog@communityaction.us

GROSS INCOME GUIDELINES

Number of people	Annual Income Limit
1	\$42,411
2	\$55,461
3	\$68,511
4	\$81,561
5	\$94,610
6	\$107,660
7	\$110,107

WHAT TO PROVIDE

This information is required for all household members regardless of age.

- * Proof of identity
- * Social Security numbers & birth dates
- * Proof of citizenship or qualified alien status
- * Homeowners: mortgage statement, real estate tax bill, homeowner's insurance bill
- * Renters: lease; subsidy verification if applicable
- * Heating bill
- * Electric bill
- * Water and sewer bill
- * All income for the four weeks prior to the application.

Further verification may be requested after your application is reviewed.

Contact Us!

MAIL

Fuel Assistance Program
Community Action
PO Box 1432
Greenfield, MA 01302

TELEPHONE

800 370 0940

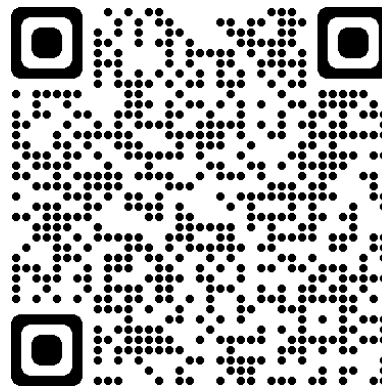
413 774 2310

FAX

413 772 2733

WEBSITE

www.communityaction.us



**COMMUNITY ACTION
FUEL ASSISTANCE**

Access • Opportunity • Community

**WINTER
DOESN'T
WAIT**

