



COMMUNITY ACTION VITA FREE TAX ASSISTANCE PROGRAM



Become a volunteer tax preparer and make a difference in your community!

The Volunteer Income Tax Assistance program has been sponsored by the IRS for over 50 years. VITA provides free tax preparation for low-income families. Community Action Pioneer Valley hosts tax clinics in Greenfield, Northampton, and Orange. In 2022, we helped taxpayers get over \$1 million in tax refunds, with an average refund of \$3,299.

What does volunteering with VITA look like?

Step 1: Training

Attend comprehensive training sessions remotely with other volunteers. Learn basic tax law in a supportive environment.

Step 2: Certification

Pass the test to become an IRS certified tax preparer. We review all the test questions as a group during trainings.

Step 3: Clinics

Prepare taxes for low-income members of your community at evening tax clinics! Volunteering at tax clinics is rewarding and fun.

Our volunteers say . .

"Often the tax refund is the biggest sum of money that taxpayers get all year. It makes such a big difference in their lives. It's rewarding to provide a service that helps that happen in a stress-free way."

You might be a VITA Volunteer if you love . .

School Supplies

Did the start of a new school year bring the thrill of crisp folders and unmarred erasers?



Board Game Rule Books

When you sit down to play a board game, do you read the rule book cover to cover?



Gaining New Skills

Are you the sort of person who's always on the lookout for something new to learn?



Learning How Stuff Works

Do you ask questions like "How does that happen?" and "Why does it work that way?"



Training provided, no previous experience necessary. Call us at 413-376-1179 or visit www.communityaction.us/taxes

